2020 CSBS Community Bank National Survey Opens

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Gleaning Insights on Future of Community Banking Amidst a Global Pandemic

By Alisha Sears, CSBS Senior Policy Analyst

Community banks are serving an extraordinary role during these unprecedented times. Now – perhaps more than ever – it is vital to hear from our nation’s community bankers.

That is why we have decided to move forward with the release of the CSBS National Survey of Community Banks. We hope in its seventh year the results from this important survey will enable community banks to inform policymakers, regulators, researchers and their peers about the opportunities and challenges facing the community banking industry.

Last year, 35% of survey respondents said the costs of funds was the factor most likely to influence future profitability – only 4% cited regulation. This year, those numbers may drastically change due to these uncertain times.

To gain a better understanding of how bankers are responding to the crisis, this year, the survey also includes several questions tailored to the COVID-19 pandemic and asks questions about the future of our community banks and the communities they serve.

We hope community bankers will share their voices. We look forward to gleaning valuable insights about the future of community banking and further understanding the immense impact of community banks during this crisis.