In The Loop Episode 6 | How Examiners Shape SES with Humaira Mubeen and Christian Walther

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Nothing gets built in SES just because the SES team wants it.

In this episode of *In the Loop*, hosts Kareeme Tucker and Derek Storms sit down with Humaira Mubeen, Senior Product Owner, and Christian Walther, Product Manager, both with the State Examination System (SES) at the Conference of State Bank Supervisors (CSBS). They walk through how office hours with regulators and industry shaped SES in 2026, and what agencies can expect in 2027.

In this episode, you'll learn:

- How office hours led to almost every company enhancement released this year
- What modularity means for agencies that don't use the full SES workflow
- Why the first AI feature in SES starts simple and stays optional

Chapter Markers

(00:00) Introduction
(02:24) What SES accomplished in 2026
(03:14) How SES Office Hours work
(05:35) Turning regulator and industry feedback into releases
(07:15) Modularity and agencies outside the SES workflow
(09:34) Why advisory groups set the standards in SES
(10:54) Building trust past the pleasantries
(12:07) SES priorities for 2027
(14:34) Starting simple with AI and keeping it optional
(16:34) Earning a second look from agencies that passed on SES
(20:23) Growth goals and digitizing the state system
(21:29) Fishbowl question and favorite pizza spots

Resources:

Derek Storms' LinkedIn: https://www.linkedin.com/in/derek-storms-81026269/

Kareeme Tucker's LinkedIn: https://www.linkedin.com/in/kareemetucker/

Christian Walther's LinkedIn: https://www.linkedin.com/in/christian-w-walther/

Learn more about SES: https://www.csbs.org/aboutSES

Examiners know the drill. New city, long day, and one important question: Where are we eating?

Finding a good spot near the job site that won't wreck your per diem can be tough… but don't worry, we've got a slice of help.

Introducing the *In the Loop* Pizza List, a delicious collection of favorite pizza spots from across the country, built from more than 10 years of examiner feedback.

Because when it comes to road food, pizza always delivers.

With every episode of In the Loop, we ask our guests to share their go-to pizza place, so the list keeps growing one slice at a time.

Got a favorite pizza joint? Send it to: InTheLoop@csbs.org—we'd love to add it.

This list is not an endorsement by the Conference of State Bank Supervisors… just our best attempt to make sure no examiner suffers through bad pizza on the road.

Stay hungry. Stay traveling. Stay *In the Loop*.